



Product & Service Warranty LED Displays

SunRise LED Inc. warrants the original purchaser that the SunRise LED display will be free of defects in workmanship and materials, from the date of purchase after January 2010*, for a period of Five (5) Years. Live Color (LC)** & Outdoor Static (OS) Series.

SunRise LED Inc. will without charge, repair or replace, at its option, defective product or component parts upon delivery to our service department accompanied by proof of the date of purchase in the form of a sales receipt.

The warranty does not apply in the event of any misuse or abuse of the product, or as a result of any unauthorized repairs or alterations. This warranty does not apply if the serial number is altered, defaced or removed from the sign.

The purchase price of this product does not include, from SunRise LED Inc. any on-site support, service or maintenance.

Communication Devices: Modems and wireless communications systems are covered by their manufacturer's warranty and are not covered by the SunRise LED Inc. warranty. As to wireless performance, local site interferences or obstructions may cause intermittent or complete failure of wireless communication. This warranty does not include replacement communication methods for the purpose of overcoming local wireless communications interface.

Local ordinances prohibiting the use of flashing signs may exist in some locations. Compliance with local ordinances is the sole responsibility of the customer.

To obtain warranty coverage, this product must be registered. Please complete the online form on the SunRise LED website. The form is located on the "Support" page of the website. (<http://www.sunriseled.us/support.php>)

LIMITATION OF WARRANTY AND LIABILITY:

In no event will SunRise LED Inc. be liable for any loss of profits or any special, indirect, or consequential damages.

The laws in the State of California will govern this warranty.

The coverage may not be changed or terminated orally.

How to obtain warranty service:

1. Contact the distributor from whom the sign was purchased.
2. If the distributor cannot service the product, they must obtain a Return Merchandise Authorization (RMA) number from SunRise LED Inc. The RMA number is required to obtain warranty service.

3. Fill out the Return Merchandise Authorization (RMA) Form on the following page.

To obtain warranty service, this form including the RMA number must accompany the product.

4. Follow return instructions on the RMA form to return to SunRise LED Inc.

* All signs purchased before January 2010 have 3 year warranty with same conditions.

**Excludes LC Slim & LC Curtain.

SunRise Guarantee



**Five Year Limited
WARRANTY**



Return Merchandise Authorization (RMA) Form

RMA Number: _____

Serial Number: _____

Date of Purchase: _____

Purchased from: _____

Company Name: _____

Contact Person: _____

Address: _____

Phone Number: _____

Description of Problem: _____

Return Instructions:

- Step 1: Obtain an RMA number from the dealer who you purchased the sign from.
- Step 2: Fill out this form and include proof of purchase.
- Step 3: Pack this form, the sign, remote control and transformer in the original carton (or a suitable replacement). Please write the RMA number on the outside of the package. Any damage to the product during shipment is the responsibility of the freight company or the owner of the sign.
- Step 4: Ship the package, postage prepaid to:

SunRise LED Inc.
 Attn: RMA # _____
 598 Patterson Blvd.
 Pleasant Hill, CA 94523

**PLEASE BE SURE TO WRITE THE RMA NUMBER ON THE SHIPPING BOX LABEL.
 THANK YOU.**